



BED HANDLES, INC. - INNOVATIVE ENGINEERING

2905 SW 19th Street, Blue Springs, MO 64015 • TEL: 816.224.6000 • FAX: 816.224.6008 • www.BedHandles.com

May 2014

IMPORTANT SAFETY RECALL Bedside Assistant[®] Travel Handles[™] and Adjustable Bedside Assistant[®] Adult Bed Handles

Dear Valued Consumer:

In cooperation with the U.S. Consumer Product Safety Commission (CPSC) Bed Handles, Inc. is recalling the Models BA10W, BA11W and AJ1 bed handles. The bed handle can shift away from side of the mattress creating a dangerous gap posing a risk of entrapment, strangulation and death.

Only the bed handles sold through 2007 without safety retention straps are affected by the recall. Bed Handles, Inc. is aware of three (3) reports of women died after becoming entrapped between the mattress and the bed handles. No additional incidents of death have been reported.

Description: The L-shaped bed handles are made out of tubular steel, measure 20 inches wide, 16 to 20 inches tall and have 3 ft. poles that extend under the mattress. The Original Bedside Assistant (BA10W) and the Travel Handles (BA11W) have a white handle with orange poles that go under the mattress. The Adjustable Bedside Assistant (AJ1) is gold in color and has a black cushioned foam handle. The bed handles are intended to assist adults with getting in and out of bed by giving them a bar to grip. Bed Handles Inc. and the model number are printed on a white label on the bed handles. The affected models of bed handles were sold without retention straps. The model number is printed on the end caps of the Models BA10W and BA11W. The model number is marked on the rubber friction tubes on the Model AJ1 bed handles.

The models were sold by home health care stores, drug stores, medical equipment stores nationwide and in the Sears Home and Health catalog from January 1994 through December 2007 for about \$100. Please immediately stop using the bed handles and contact us for free straps to secure the bed handle to the bed frame and installation instructions. You may request your free safety retention strap, installation instructions and warning label which should be placed on a highly visible location on the product by: 1) **Phone**, toll free, at 1-800-725-6903 between 8:30am to 4:30pm M-F CT; 2) **Email**, Recall@BedHandles.com, providing your bed handle model number and mailing address; 3) **Post Office mail**: Send request and model number to Retention Straps c/o Bed Handles, Inc., 2905 SW 19th Street, Blue Springs, MO 64015; and, 4) the firm's **Website** at www.BedHandles.com.

This recall is being conducted in cooperation with the U.S. Consumer Product Recall Commission who will monitor the effectiveness of this recall program.

Please contact Bed Handles, Inc. at 1-800-725-6903 if you have any questions.

Sincerely,

Bon Shaw,
Bed Handles, Inc.